

March 19, 2020

## Surepoint Emergency Centers Are Prepared for Coronavirus

Texas - Surepoint Emergency Centers, located in Azle, Denton, Corpus Christi/Padre, Fort Worth, Pantego, Stephenville and Weatherford, are 24/7, fully operational emergency rooms, equipped with inhouse X-ray and CT scanning equipment and labs, as well as emergency trained doctors and nurses.

We have always been committed to providing a safe, clean environment in which our patients can receive care while feeling comfortable and secure. Our facilities operate, using industry standard cleaning and sanitizing methods, and we will continue to ensure that we take proper measures to minimize any potential risk. Our patient's safety and well-being remain our number one priority as we deal with the Coronavirus.

We have set up the following special provisions to better serve patients during this outbreak:

- **Curbside triage tents, in the front or back of each ER, as an extra precaution, so that patients with Coronavirus symptoms can remain in their cars and be evaluated by the doctor and/or nurse.**
- **Coronavirus swab tests that will be sent out for results. PATIENTS WILL NEED TO MEET THE CDC CRITERIA AND BE EVALUATED BY OUR ER PHYSICIAN FIRST TO BE CONSIDERED FOR TESTING.**
- **Surge rooms, extra equipment and supplies to accommodate all patients.**
- **Staff available to answer questions via phone prior to the patient's arrival.**

If you DO NOT have symptoms related to the Coronavirus (shortness of breath/fever/cough), but rather have an injury or are in pain, you can call us before coming in and we will advise you on what to do.

We provide our patients the very best care, and we will continue to fulfill that promise regardless of external events. While we cannot be certain of how long this virus will cause disruption, we are certain that we will all get through this together as a community.

For the nearest Surepoint ER location and contact information, go to <https://www.surepoint-er.com/locations/>

For continuing resources or information, go to <https://www.surepoint-er.com/about-us/resources/>

For more information on the Coronavirus (COVID-19), go to <https://www.dshs.texas.gov/coronavirus/>