- Page 1
THE SUREPOINT WAY
Welcome to the first news-letter for Surepoint Medical Centers. The Surepointer ->

- Page 2
JUST PEACHY!
The teams from the Westside locations met in Weatherford to pass out 2,000 peach stress balls!

- Page 3
SUREPOINT SPOTLIGHT
Celebrating the staff who make us who we are! Check out these two awesome team members.

- Page 4
HAPPY ANNIVERSARY
A BIG congratulations to the former Adeptus locations that joined us in August of last year.

THE SUREPOINTER->

Monthly Newsletter of Surepoint Medical Centers

AUGUST 2021

Parker County Peach Festival
JULY 10, 2021

PHYSICIAN PROFILE

Dr. Wingate was born and raised in Colorado and received a Bachelor of Arts degree in Biological Sciences at the University of Northern Colorado. After working several years in research and obtaining an EMT-C she attended medical school at Western University College of Osteopathic Medicine of the Pacific. She completed her internship and residency in Fort Worth, Texas, and has enjoyed a rewarding career in emergency medicine working in both urban and rural hospitals. Throughout her career, she has served as department medical director, as well as serving on ethics committee, MEC, and serving as chair of new provider orientation and patient experience committee. She enjoys all aspects of emergency medicine and the opportunity to address patient needs quickly. The most rewarding is making a difference in the lives of patients and families in their time of need. When not at work, Dr. Wingate enjoys spending time with her family, supporting Special Olympics and sporting events.

Chief Medical Officer
DANA WINGATE, DO

STAFF PROFILE

Claire is a joy to work with. She is equally dependable and consistently going above and beyond to help the facility.

She has spearheaded the project of getting our facility organized. We are so very glad we have the opportunity to work with her.

In talking with her teammates they tell us what a nice person she is to work with and how much they enjoy her on staff.

Claire says "I enjoy working for Surepoint ER because it allows me to use my skill set as a radiologic technologist to help our patients. The collaborative nature of this company allows doctors, nurses, and rad techs to come together to more efficiently care for our community members, and I am proud to be part of the team."

Radiology Technologist
CLAIRE S. - ROWLETT

NOMINATE SOMEONE FOR A STAFF PROFILE: Surepoint-ER.com/newsletter

HAPPY 1ST ANNIVERSARY

Former Adeptus Locations Turn One!
AUGUST 6TH

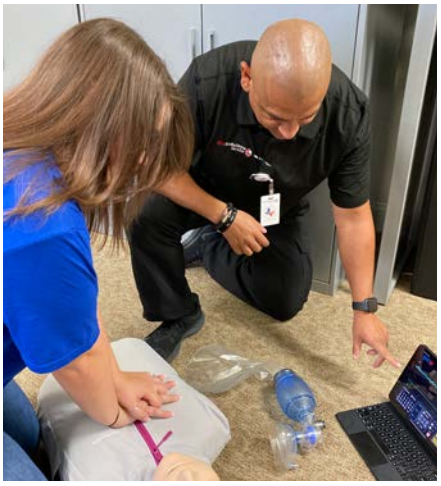
UPCOMING EVENTS

BLOOD DRIVES

AUGUST 13 - AZLE
1-4pm at Surepoint ER

AUGUST 23 - WEATHERFORD
10a-1p at State Farm Ins
1216 S. Main Street

AUGUST 27 - STEPHENVILLE
Time & Location TBD



CPR & FIRST AID

AUGUST 3 - CORPUS CHRISTI
6pm at Surepoint ER

AUGUST 17 - CORPUS CHRISTI
6pm at Surepoint ER

COMMUNITY EVENTS

AUGUST 20 - WEATHERFORD
Yearly Chamber Banquet
Sponsored by Surepoint ER
11:30a-1p
2251 Mineral Wells Hwy
Weatherford, Texas

FOR UP TO DATE INFORMATION AND MORE DETAILS VISIT: Surepoint-ER.com/events

FACES IN THE CROWD

JULY 2021 PATIENT SATISFACTION SURVEYS

Patients are the lifeblood of our business and patient care is what we do. Check out the rock stars from the month of July.

FIVE STAR REVIEWS

9

EXTREMELY SATISFIED	89.60%
SATISFIED	7.38%
SOMEWHAT SATISFIED	0.19%
DISSATISFIED	0.13%
EXTREMELY DISSATISFIED	.03%

TOP STAR PERFORMERS

Based on Patient Satisfaction Surveys in the Month of July 2021

01 Pantego 4.98

02t Ft. Worth North 4.97

02t Ft. Worth South 4.97

03 Mesquite GT 4.96

04t Corpus Christi 4.95

04t Mesquite SF 4.95

FIVE STAR REVIEWS

Sample of Actual Google Reviews Received in July 2021

Arlington
They were able to give me that peace of mind and give the best care. I was even called to check up on me to see how I was doing 10/10 recommend treatment there.

Denton
Excellent waiting time and service. Dr. Ahmed answered all my questions and gave me useful advice.

Grand Prairie
I was treated and given quick and professional care. I recommend them over all other emergency rooms.I also have a check up call within three days.Thank you surepoint I love yall

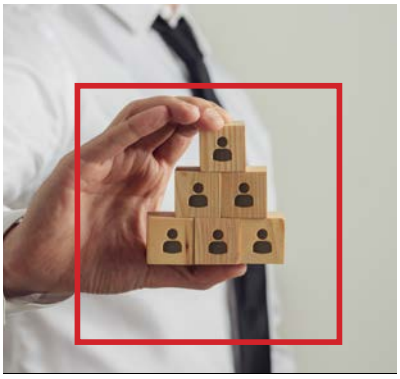
Padre Island
One of the best ER's I have been too. Barely any wait time, such amazing caring nurses.

Pantego
This clinic has awesome service and staff it is definitely a hidden gem.

Weatherford
The staff was great and knowledgeable about everything I asked.

IN THE KNOW

In this section you will find pertinent information important to you.



HUMAN RESOURCES

Please make sure you check your messages regularly in Exponent for updated information, including upcoming information about benefit open enrollment.

Open positions can always be found on our careers page at Surepoint-ER.com/apply

HR Questions?
hr@surepointer.com

IT

All facility distributions are now active and special distributions will be deployed the first week of August.

IT Issues?
support@txsg.com

ACCOUNTS PAYABLE

Remember to submit any invoices to accountspayable@surepointer.com

Accounts Payable Questions?
accountspayable@surepointer.com

MARKETING

We welcome your ideas! If you have any ideas you'd like to share or have questions please let us know at the email below.

Check out all of Surepoint's social media accounts below to find out everything we do online and in the community.

Marketing Questions?
marketing@surepointer.com

FOLLOW US

LET YOUR VOICE BE HEARD

Tell us what's on your mind. The good and the bad, we want to hear from you. All submissions are anonymous and confidential.

Surepoint-ER.com/YourVoice

THE FINE PRINT

WE WANT TO FEATURE ALL THINGS SUREPOINT! IF YOU HAVE A STORY IDEA, PHOTOS, A STAFF MEMBER YOU WOULD LIKE TO FEATURE OR A COMMUNITY EVENT LET US KNOW. WE WANT ALL OF YOUR IDEAS.

THE NEWSLETTER IS PUBLISHED MONTHLY. DEADLINE FOR SUBMISSIONS IS THE 20TH OF THE MONTH.

CONTACT US.

www.Surepoint-ER.com/newsletter

marketing@surepointer.com